



BSI Standards Publication

Application of statistical and related methods to new technology and product development process

Part 1: General principles and perspectives of quality function deployment (QFD)

National foreword

This British Standard is the UK implementation of ISO 16355-1:2021. It supersedes BS ISO 16355-1:2015, which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee MS/6, Methodologies for business process improvement using statistical methods.

A list of organizations represented on this committee can be obtained on request to its committee manager.

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Amendments/corrigenda issued since publication

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**Application of statistical and related
methods to new technology and
product development process —**

Part 1:

**General principles and perspectives of
quality function deployment (QFD)**

*Application des méthodes statistiques et des méthodes liées aux
nouvelles technologies et de développement de produit —*

*Partie 1: Principes généraux et perspectives de déploiement de la
fonction qualité (QFD)*

